

## Flint Water Settlement Next Steps: Update from the Special Master - December 31, 2025

1. Payments are being issued in stages. At this point, only individuals who have a residential property damage claim and no other claim are receiving payment. When your claim is ready for payment, you will be notified.
2. If you currently have a claim on appeal, the appeals are still being reviewed and you will receive a decision as soon as possible.

### What should you do now:

3. Keep your contact information current. **Call your attorney or Epiq at 1-888-893-7470 with all changes.**
4. Watch for your payment Award Notice. An Award Notice is required for payment. The Award Notice will be sent by mail or email from your attorney or the payment administrator. You **must** have an Award Notice (letter) to log onto the Flint Payment portal.
5. When you receive an Award Notice, you may elect the form of payment. The fastest and most secure way to receive payment is by electronic transfer.
6. Your letter will come from your lawyer if you have retained individual counsel. If you have not retained individual counsel, your letter will come directly from the payment administrator.
7. The letter will give you instructions on how to log onto the Flint Payment Portal and what to do once there.
8. If you cannot log onto the Flint Payment Portal or need help logging in, call 1-888-893-7470.
9. If you need a check payment, you can make that election on the Flint Payment Portal and you will be able to pick up your check when it is ready.
10. You will be able to pick up your check. The payment administrator will notify you via e-mail or phone when your check is available for pick up and will give you the location, date, and available times for pick up.
11. Ignore rumors. Only trust official updates.

### Contacts:

- Website: [www.officialflintwaterpayments.com](http://www.officialflintwaterpayments.com)
- Phone: 1-888-893-7470
- Special Master: (202) 420-2200 or [deborah.greenspan@blankrome.com](mailto:deborah.greenspan@blankrome.com)
- Class Counsel: 1-866-536-0717  
[flintwaterclassaction@pittlawpc.com](mailto:flintwaterclassaction@pittlawpc.com)